



Department of Finance

Office of Information Technology

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MEMORANDUM

OITM2026-12

DATE : January 22, 2026
TO : All Department Heads
FROM : Acting Chief Information Officer
SUBJECT : Munis ERP – TCM System Error

This is to notify all concerned that Munis ERP is currently experiencing issues with Tyler Content Manager (TCM). The following concerns have been reported by users who submitted helpdesk tickets:

- Unable to upload attachments
- Other agency attachments are visible
- Disappearing attachments
- Attachments not visible
- Page not responsive

The Office of Information Technology (OIT) is actively working to resolve these issues as quickly as possible.

If you are experiencing any other problems not listed above, please submit your concerns to: helpdesk.oit.cnmi.gov.

We appreciate your cooperation, patience, and understanding. Updates will be provided as more information becomes available.

/s/Frank C. Celis
Acting Chief Information Officer